



QUALITY MANAGEMENT SERVICES CUSTOM PHYSICIAN PROFILE

Quality Management provides support to the Medical Staff by assisting in the collection and analysis of outcomes specific to quality patient care. Medical Staff Department-wide indicators are selected and approved by the various Medical Staff Departments. The review of those selected indicators may take place at various Medical Staff Meetings, during executive session. Quality Management assists the departments in the analysis of the data and review of outcome variances in practice patterns. Blinded physician specific data may be reviewed at the Medical Staff meetings during executive session, when “drilling down” on outcomes variances within a particular process or patient population.

In addition to the routine data collection and reports, the physicians also receive a Custom Physician Profile. This custom report is physician specific and is tailored to the physician’s patient population. This report allows the physician to evaluate his/her practice patterns and compare “risk adjusted” outcomes to a group mean. In addition, the custom report will be reviewed upon reappointment. Decisions on reappointment and the continued exercise of clinical privileges are dependent, in part, on criteria that are related to the quality of care a patient receives and the outcomes associated with that care.

Approximately 30 days prior to reappointment, Quality Management will submit a custom report to the physician who is requesting reappointment and the Chief of the department for review. This report will contain approximately 2 years of patient data and outcomes. In addition, the Chief of Staff and the Chairman of the Credentials Committee will review the report prior to reappointment.

The Custom Physician Profile is provided to all active members of the medical staff with clinical privileges, twice a year and upon physician request. Each report will contain physician specific data that will include the following information (where applicable):

- Activity Profile
 - Number of general admissions
 - Number of ICU admissions
 - Number of Pediatric admission
- Clinical Profile
 - Mortality rate
 - Readmission rate
 - Average LOS
 - Nosocomial Infection rate
- Procedure Profile specific to procedures performed
- Disease Specific Profile to include Top 4 DRG’s and associated outcomes
- Special Privilege Profile from physician selection
- Includes number of procedures and associated outcomes

In collecting data for the Custom Physician Profile, Quality Management utilizes the following databases/programs:

- CareScience (Risk adjusted)
- MIDAS
- Meditech
- Maryland Hospital—QI Project

Data provided by Quality Management is confidential and protected.